Assignment #1

1. This first bug report I reviewed was *“*[*Bug 118412*](https://issues.apache.org/ooo/show_bug.cgi?id=118412) *-Can't view slideshow”*. Comments were as follows:

*“When I select F5 or View Slideshow in Open Office, the screen appears black and blank. If I drag the mouse around the screen, bit by bit the slide and its contents will begin to appear. It’s like scratching off the gray stuff on a ticket to see the message underneath. I'm not sure about which version I have, but it says 3.3.0 Win\_x86\_”*

I felt this report was quick and to the point. The description of the bug was very clear, descriptive, and easy to understand. The steps were clear on what to do in order to achieve the bug, and couldn’t really be any simpler. I was able to replicate this bug, however I did see some things after performing follow up tests. The first time I pressed F5, I got the bug. However every time thereafter the slideshow opened up regularly. If I quit OpenOffice, then opened up a new PowerPoint and pressed F5 again, I got the bug again. Even though the person didn’t say how this bug could be important to another user, it was very clear how, so pretty much needless to say anyway.

1. The second report I reviewed was *“*[*Bug 113998*](https://issues.apache.org/ooo/show_bug.cgi?id=113998) *-On opening format cells the application crashes”* . This is some of the comment:

“*Problem signature:*

*Problem Event Name: APPCRASH*

*Application Name: soffice.bin*

*Application Version: 3.3.9518.500*

*Application Timestamp: 4c52c6a7*

*Fault Module Name: StackHash\_317cI*” I don’t even want to post the rest of the comment because this report was horrible. It was very long and had a bunch of keywords that did not make sense to someone like me, a first time user. It seemed more like a helpdesk report from a worker in the company than a bug report from a regular user. I tried formatting the cells in the spreadsheet of OpenOffice, but I didn’t receive an error. I was so confused and had no idea how to replicate the error because I didn’t have a clear set of directions, and thus could not really perform any follow up tests either. Overall, this was a horrible report. I didn’t even provide any additional comments because enough people already said how bad this report was.

1. The third report I reviewed was *“*[*Bug 40364*](https://issues.apache.org/ooo/show_bug.cgi?id=40364) *-Office window "x" close button should always appear”* . The comment was as follows:

*“An ‘x’ close button appears top-right of the main window when only one window is open. This button should \*always\* appear as it would allow the user to reuse any open window to open another document.”*

This report was clear and to the point, and I figured would be easy to recreate, however I wasn’t able to. I posted a comment asking for additional information because the latest confirmation says none, but I was not able to recreate the bug. I always had a x button at the top-right, no matter how many windows I had open. This report was clear and seems easy to replicate, the only thing I found wrong this is the fact that I haven’t been able to replicate it.

1. The fourth report I reviewed was “[*Bug 96712*](https://issues.apache.org/ooo/show_bug.cgi?id=96712) *-Calc ShortCut CTRL+Space not work”* The comment was as follows:

“*I have search the issue tracker and could not find this. So I am submitting it. I have download and installed the latest OpenOffice 3.0 on 2 seperate computers. Both react the same way with Calc. The Short Cut key CTRL+Space bar which allows to select entire row, does not work. OO2.4 works fine. This is a must have to work in my opinion.”*

This report was short yet descriptive and easy to replicate. However, I do not see how this bug could be much of a problem though, seeing as how selecting a number will work just as well. I posted my opinion as a comment as well. Perhaps the person could have further explained why this was a big nuisance, but I don’t see the workers fixing this bug anytime soon.

1. The final report I reviewed was *“*[*Bug 112493*](https://issues.apache.org/ooo/show_bug.cgi?id=112493) *-Merge and center button not works properly”.* The comment was as follows:

*“Dear Sir, i am using Open Office Org version 3.2.0 yesterday i was using it and*

*came to know that Merge & Centre Button do not enables after selecting two or*

*more than two cells at a time. This bug irritates me alot and is a big hassle in*

*time management, it tooks so many time. Moreover i have problem using Cell*

*borders, they should also be reviewed. The cell borders are not easy to use as*

*compared to Microsoft Office 2007 and above.”*

This report confused me the most. I tried to replicate it, and I was able to select a merge button, however it wasn’t a merge & center button. The user attached an image where there was a merge and center button, but not where I found my merge button. So I was confused on whether I was able to replicate the error or not. The report was descriptive and short, and seemed easy to replicate, but I’m not sure if it was. I wish there were more accurate steps to help my confusion, and that is the only thing wrong with this report… I think. To be honest I don’t know how I feel about this report because I do not know what the result was.